

Frequently Asked Questions

Q: How do I report damage to City property?

If damage is caused by criminal intent please call the Police Dept. at [321-773-4400](tel:321-773-4400).
Otherwise, call the Public Works Dept., [321-777-2309](tel:321-777-2309), 7am to 3:30pm, M-F.

Q: When is my trash/recycling pickup?

Trash pickup is on Tuesdays and Fridays. Recycling pickup is on Mondays. Yard waste pickup is on Mondays.

Q: How do I arrange for large item/debris pickup?

Call Waste Management at [321-723-4455](tel:321-723-4455), on the web at www.wm.com or via the link on the City website www.satellitebeach.org

Q: Who do I call about street signs, traffic lights, or street lights?

Street Signs and Traffic Lights: Call the Public Works Dept., 7am to 3:30pm, M-F, [321-777-2309](tel:321-777-2309). (For traffic lights after hours, contact the Satellite Beach Police Dept. at [321-773-4400](tel:321-773-4400).)

Signs on A1A or South Patrick Dr: Call the Florida Dept. of Transportation, [321-690-3250](tel:321-690-3250)

Street Lights: Call Florida Power and Light, [321-723-7795](tel:321-723-7795)

Q: Who do I call about sewer problems?

Homeowners are responsible for sewer lines to their property line. Repairs on the property must be performed by a licensed plumber or the homeowner.

For problems off of the Owner's property, in the right of way area, call Brevard County Utilities, [321-633-2091](tel:321-633-2091). After hours, [321-633-2093](tel:321-633-2093)

Q: Who do I call about city water problems and water main breaks?

Problems past the water meter (homeowner's side) are the responsibility of the Homeowner. For repairs up to and including the meter, call the City of Melbourne at [321-608-5130](tel:321-608-5130). After hours, call [321-255-4622](tel:321-255-4622)

Q: Where can I recycle my used oil?

Oil (and container) may be dropped off at Satellite Beach Public Works, 530 Cinnamon Drive. The stand is located by the gas pump between the Police Department and Public Works.

****WE CANNOT ACCEPT ANY OTHER PRODUCTS/ITEMS BESIDES MOTOR OIL AND GASOLINE****

Q: Where can I recycle my left over paint/chemicals?

Individual homes (no townhomes, condos, or HOA's) can drop off products at the Sarno Landfill, Tuesday through Saturday from 8 am to 4 pm. Located at 3379 Sarno Rd., Melbourne.

For more information call, [321-635-7954](tel:321-635-7954)

Q: Who do I call about dead animals on the roadways?

Brevard County Animal Services [321-633-2024](tel:321-633-2024), 7am to 7 pm, M-F, [321-253-6630](tel:321-253-6630), 8am to 5 pm, Sat & Sun.

Q: Who do I call to report sidewalk trip hazards, pot holes and drainage issues?

Public Works Department, [321-777-2309](tel:321-777-2309), 7 am to 3:30 pm, M-F

Q: When is Sea Turtle season?

For Brevard County the season is March 1 through October 31.

Call the Sea Turtle Preservation Society at, [321-676-1701](tel:321-676-1701) for more information or visit their web page, www.seaturtlespacecoast.org